

# Support clients in crisis with **person-centred** community focused services

## Certificate III in Community Services

The Certificate III in Community Services provides a focus on the development of your skills and knowledge to implement effective community-based programs. You will learn to apply skills and knowledge holistically to support your clients navigate a wide range of community services. You will use person-centred approaches to helping people dealing with crisis, family violence and mental health issues. With this qualification you will be equipped to gain entry level work in the Community Services sector.

CHC32015 | Blended



### Future growth:

Employment is projected to increase by 25.2% to 2026 \*



### Weekly pay: \$1,057

Median for full-time non-managerial employees before tax \*



### Employers who would

recommend MCIE: 90% \*\*

\*Statistics from [labourmarketinsights.gov.au](https://labourmarketinsights.gov.au)

\*\* Data from 2021 VET Stat



# Certificate III in Community Services

CHC32015 | Blended



For pricing, job outcomes, further education options, entry & eligibility requirements & all course information, scan the QR code.

## Course structure

16 units are delivered over 46 weeks of training delivered over 52 weeks.

- 40 weeks of classes and tutorials
- 6 weeks work placement (2 days/15 hours per week)
- 6 weeks holiday

Total course duration can vary depending on student progress.

## Career pathways

- Residential Support Worker
- Intake and Referral Worker
- Community Care Worker
- Community Development Worker
- Welfare Support Worker
- Youth Housing Support Worker
- Youth Support Worker
- Aboriginal Youth Worker
- Accommodation Support Worker

## Delivery and assessment

Delivered with a mix of hybrid face-to-face class time, online work, project work and industry experience at MCIE's Melbourne CBD Campus. Hybrid delivery allows participants to attend in real time, remotely, or sitting in a classroom supported by teachers and students.

Assessments include case studies, group work, roleplays, written short answer questions and scenario based practical demonstrations, case studies, work placement journals, logbooks, portfolios and projects. Assessments are delivered online via the Canvas LMS.

## Eligibility for government funded place

This blended classroom and online course is delivered with Victorian and Commonwealth funding for eligible students. Contact us for more details.

## Core units

<b>CHCCCS016</b>	Respond to client needs
<b>CHCCOM005</b>	Communicate and work in health or community services
<b>CHCDIV001</b>	Work with diverse people
<b>HLTWHS002</b>	Follow safe work practices for direct client care
<b>HLTWHS006</b>	Manage personal stressors in the work environment

## Elective units

<b>BSBWOR301</b>	Organise personal work priorities and development
<b>CHCDIV002</b>	Promote Aboriginal and/or Torres Strait Islander cultural safety
<b>CHCDFV001</b>	Recognise and respond appropriately to domestic and family violence
<b>CHCCCS019</b>	Recognise and respond to crisis situations
<b>HLTAID011</b>	Provide first aid
<b>CHCMHS001</b>	Work with people with mental health issues
<b>CHCAOD002</b>	Work with clients who are intoxicated

Elective units have been chosen by MCIE based on industry consultation and feedback.

## Pre-requisites

There are no formal prerequisite qualifications or units for entry to this qualification. However, there are detailed entry requirements. Working with Vulnerable People Check and/or a Police Check may be required by employers for work placement.

## Work placement

Students are encouraged to undertake **90 hours** of work placement. The MCIE Work Placement Coordinator will support you in your search for placement with one of our host employers.

## Locations

Classes are conducted at Level 8 and Level 9, 250 Collins St Melbourne, 3000 or via Microsoft Office Teams.

- ▶ Victorian and Commonwealth **Government funding** available to eligible candidates
- ▶ **Get employed:** Recognised qualification for entry level jobs in Community Services



More information: Call 1300 737 004 or visit our website at [www.mcie.edu.au](http://www.mcie.edu.au), or email us at [info@mcie.edu.au](mailto:info@mcie.edu.au)

Melbourne City Institute of Education Pty Ltd, as trustee for MCIE Unit Trust. • RTO Provider no: 22172 • Level 8, 250 Collins Street, Melbourne VIC 3000