

Support the social, emotional and psychological needs of clients



Program superseded and in transition

Diploma of Community Services

Impacts of demands on people's lives can lead to complex issues for them and the community when unresolved. In community services you will gain the skills and knowledge to holistically support the social, emotional and psychological needs of your clients and to advocate on their behalf. You will gain the confidence to identify and evaluate individual client needs, coordinate referrals to other services and support clients with their welfare and personal development programs.

CHC52015 | Blended



Future growth:

Employment is projected to increase by 21.9% to 2026 *



Weekly pay: \$1,714

Median for full-time non-managerial employees before tax *



Employers who would recommend MCIE: 90%

*Statistics from labourmarketinsights.gov.au

** Data from 2021 VET Stat

1300 737 004 | mcie.edu.au



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For pricing, job outcomes, further education options, entry & eligibility requirements & all course information, scan the QR code.

Course structure

16 units are delivered over 48 weeks of training delivered over 52 weeks.

- 40 weeks of classes and tutorials
- 8 weeks work placement (2 days per week)
- 4 weeks holiday breaks.

Total course duration can vary depending on student progress.

Career pathways

- Care Team Leader
- Family Services Worker and Coordinator
- Support Facilitator (Community Services)
- Assistant Community Worker
- Community and Pastoral Care Worker
- Community Services and Community Work Coordinator
- Community Access Coordinator
- Welfare Support Worker
- Community Program Coordinator
- Pastoral Care Counsellor
- Juvenile Justice Officer
- Corrections Program Facilitator
- Family Violence Practitioner

Delivery and assessment

Delivered over 1 year with a mix of hybrid face-to-face class time, online work, project work and industry experience at MCIE's Melbourne CBD Campus. Hybrid delivery allows participants to attend in real time, remotely, or sitting in a classroom supported by teachers and students.

Assessments include case studies, group work, roleplays, written short answer questions, practical demonstrations, and a work-placement portfolio.

Eligibility for government funded place

This blended classroom and online course is delivered with Victorian and Commonwealth funding for eligible students. Contact us for more details.

Core units

CHCLEG003	Manage legal and ethical compliance
HLTWHS004	Manage work health and safety
CHCCOM003	Develop workplace communication strategies
CHCDIV003	Manage and promote diversity
CHCCCS007	Develop and implement service programs
CHCDEV002	Analyse impacts of sociological factors on clients in community work and services
CHCMGT005	Facilitate workplace debriefing and support processes
CHCPRP003	Reflect on and improve own professional practice

Elective units

CHCCSM010	Implement case management practice
CHCCCS004	Assess coexisting needs
CHCMHS011	Assess and promote social, emotional and physical wellbeing
BSBPEF401	Manage personal health and wellbeing
CHCCSL001	Establish and confirm the counselling relationship
CHCCSM012	Coordinate complex case requirements
CHCDFV007	Work with users of violence to effect change
CHCDFV006	Counsel clients affected by domestic and family violence

Elective units have been chosen by MCIE based on industry consultation and feedback.

Pre-requisites

There are no formal prerequisite qualifications or units for entry to this qualification. However, there are detailed entry requirements. Working with Vulnerable People Check and/or a Police Check may be required by employers for work placement.

Work placement

Work-placement at workplace or facility approved by MCIE. Students must complete 120 mandatory placement hours for the work-based training component of this program. The MCIE Work Placement Coordinator will organise a local placement for you with one of our host employers or will support you in organising your own.

Locations

Classes are conducted at Level 8 and Level 9, 250 Collins St Melbourne, 3000 or via Microsoft Office Teams.

- ▶ **Victorian and Commonwealth Government funding** available to eligible candidates
- ▶ **Get employed:** Recognised qualification for entry level jobs in Community Services



More information: Call 1300 737 004 or visit our website at www.mcie.edu.au, or email us at info@mcie.edu.au

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